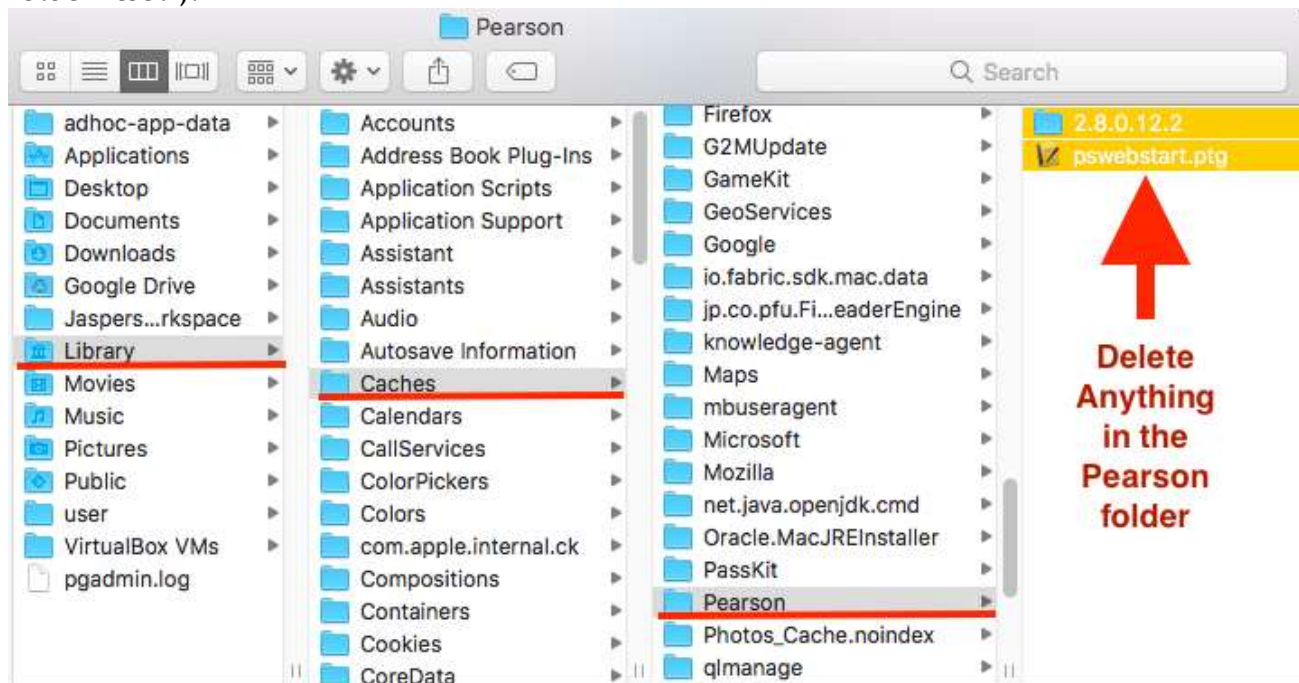
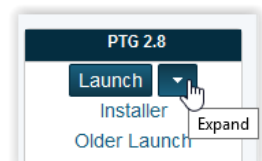


## Reinstalling the Gradebook and Clearing the Library Cache

1. Trash any Gradebook app shortcuts in your Dock or on your Desktop.
2. Use Firefox for most consistent results with reinstalling. Make sure you have the most up to date version of Firefox—look for the Firefox menu and select 'About Firefox'. The dialog will tell you whether you are up to date or need to install a newer version.
3. Click out on the Desktop or click the 'smiley mac' Finder icon in the Dock.
4. Look for and click the Go menu. Hold down the Option key and click Library in the folder list.
5. In Library, open the Caches folder.
6. Scroll down to find the Pearson Folder then open the folder and trash the contents (not the folder itself).



7. Log into PowerTeacher at <https://pschool.aaps.k12.mi.us/teachers>
8. In the navigation menu at the left look for the PTG section and click the arrow to the right of the 'Launch' button.
9. Click the Installer link. You will get step-by-step instructions.
10. Download the Installer and follow all of the prompts.
11. Be sure you **OVERWRITE** the existing App!



12. Once the app is installed, go back to the Firefox and the PowerTeacher start screen and continue following the step-by-step instructions. Click on **Launch** (not older launcher)
13. The Gradebook should open.
14. Use File > Quit to exit the Gradebook. Test the desktop shortcut to make sure it is working consistently.



If you still get an error when launching your new Gradebook App please contact the ITD Help Desk at 734-994-5040 or send an email to [pssupport@aaps.k12.mi.us](mailto:pssupport@aaps.k12.mi.us)