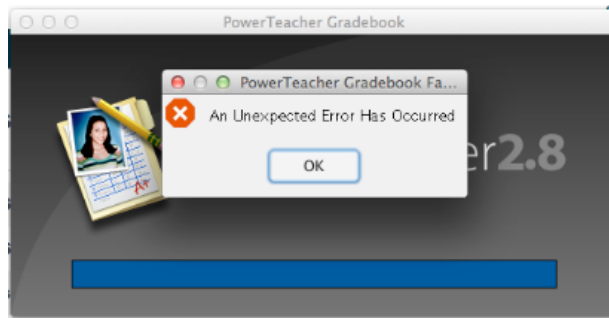
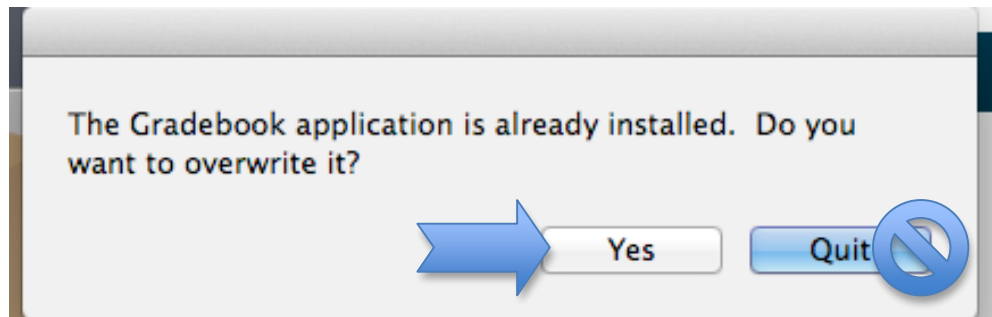


Reinstalling the Gradebook App when You Get an ‘Unexpected Error’



1. First, delete any existing Gradebook shortcuts or downloaded installer files from your Desktop. [These are likely to be from the previous version of PowerSchool in use at the end of last year, hence the error.]
2. Use **Firefox** for most consistent results
3. Log in to **PowerTeacher** at <https://pschool.aaps.k12.mi.us/teachers>
4. In the navigation menu at the left under ‘New Gradebook Launch’, click the **Installer** link. You will get step-by-step instructions.

5. *Download the Installer and follow all the prompts.* Be sure that you **OVERWRITE** the existing App!!



6. Once the app is installed, go back to the Firefox and the PowerTeacher start screen and continue following the step-by-step instructions with #6. Click on **Launch** (*not old launch*)
7. The Gradebook should open.
8. Use File>Quit to exit the Gradebook. Test the desktop shortcut to make sure it is working consistently.
9. If you still get an error when launching your new Gradebook App please contact the ITD Help Desk at 734-994-5040 or send an email to pssupport@aaps.k12.mi.us.